

# M. GARTON & SON LTD

## Funeral Directors

Established 1888

Registered Office:

546 Anlaby Road, Hull. HU3 6SY

Tel: 01482 352199 Admin

Tel: 01482 354036 Funeral director

Email: [contact@mgarton.co.uk](mailto:contact@mgarton.co.uk)

Web: [mgarton.co.uk](http://mgarton.co.uk)



### Hull Branches:

546 Anlaby Road HU3 6SY

819 Hessle Road HU4 6QF

26 Chamberlain Road HU8 8HP

### East Yorkshire Branches:

59D Welton Road. Brough HU15 1AB

Magdalen Lane. Hedon HU12 8LA

51 Market Place. South Cave HU15 2BS

12<sup>th</sup> March 2024

### Dear past, present and future clients,

Recent media reports regarding the alleged criminal activities of a local Funeral Director are causing much anxiety for some of their past clients. We will not add to the speculation to these events; however quite naturally clients are looking to their funeral director for some assurance that everything will be carried out properly in the care of their loved one. Listed below are some facts which hopefully will go a long way to reassure you about M. Garton & Son.

- Our internal staff, (funeral directors, operatives and admin) are permanent. They are trained, supervised and experienced. Every employee fully understands our moral and commercial needs in care of the deceased and to perform to the highest levels for the family.
- We have a number of tried and trusted systems in place to perform our role consistently well. Particularly relevant is the identification of the deceased which is checked at least 4 times by our staff during the various stages within our funeral home. The final check is witnessed and documented.
- We are members of the NAFD, whom issue a code of conduct which we operate to. They periodically inspect their members to enforce compliance.

*With regards to ashes, the crematoria have their own stringent systems of identification to ensure the correct ashes are identified and labelled accordingly.*

- We collect the ashes from the crematoria on a weekly basis. The ashes are given to us in a labelled box along with an official certificate, which you would need if you wanted to inter the ashes. We will hand over the ashes to our client, (or anyone they inform us is collecting on their behalf) in the labelled box with the certificate. Therefore our clients can be assured that they have been given their loved one's ashes.
- It is perhaps also worth noting that we are financially sound and do not have pressures to 'cut corners'. We have been trading since 1888, with the 4<sup>th</sup> and 5<sup>th</sup> generation of the family still proudly and successfully running the business.
- Our excellent reputation is of huge importance to us and we would not do anything to damage it, as generations of families coming back to us demonstrate.

If you require any further information please do not hesitate to contact us.

Garth Imison  
Managing Director

Directors: Mr. M.M. Garton. Mr. G.W. Imison. Mrs. A.A. Imison. Dip FD

Company Number: 02050212. (Registered in England and Wales)